Overnight carers

- **Do you or your partner have a carer or carers who stay overnight in your home?**
- **Do you rent your home from a private landlord?**
- **Is the overnight care provided by a carer or carers who do not live in your home?**
- **Do you have a room that your carer or carers use to sleep in overnight?**

If the answer to all these questions is yes, then from April 2011, in some cases, this could result in an increase in the Housing Benefit that you receive.

However, there are other changes to the Housing Benefit rules coming into effect that may change the amount we can pay. This means that all of your circumstances will need to be considered under the new rules to decide whether you can get more money.

Even if your Housing Benefit doesn't increase as a result, it is still in your interest to tell us if you have an overnight carer. Therefore please fill in and return this form.

For further information and an explanation of all the changes to Housing benefits from April 2011, and frequently asked questions that you may find useful, visit our website: www.enfield.gov.uk/benefits

How to contact us

You can contact us by phone:

Benefits helpline	020 8379 3798
Textphone Service	020 8379 4998
Complaints Line	020 8379 4629

Phonelines open
Monday to Friday 8.30am to 4.30pm

Contact us by e-mail: revs@enfield.gov.uk

You can also **visit one of our helpdesks**, which provide a professional and friendly one-stop service, at the following offices:

Main helpdesk:
John Wilkes House
79 High Street, Ponders End, Enfield, EN3 4EN
Open Monday to Friday 9.00am to 4.00pm

Other helpdesk:
Civic Centre (Ground Floor),
Silver Street, Enfield, EN1 3XW
Open Monday to Friday 9.00am to 4.00pm
Late afternoon appointments available at the Civic Centre - Tuesday and Thursday late afternoons (by appointment only)
Appointment Line 020 8379 4992

For picking up forms and handing in documents, plus an appointment service:

Edmonton Centre (1st floor above library),
36-44 South Mall, Edmonton, London N9 0TN
Open Monday to Friday 8.30am to 5.00pm

To arrange a Home Visit: 020 8379 4779
(for those who are unable to visit a Helpdesk)

For information about housing benefit and council tax visit our website:
www.enfield.gov.uk/benefits

housing benefit
www.enfield.gov.uk/benefits

Extra bedroom for overnight carers

Changes from April 2011

Do you or your partner have an overnight carer?



www.enfield.gov.uk/benefits

ENFIELD Council

Extra bedroom for overnight carers

Housing Benefit Claimant's Details

Name: Lorraine Cordell

Address: 23 Byron Terrace

Edmonton

London

Post code: N9 7DG

Details of the person receiving care

Name: Lorraine Cordell

Date of birth: 03 / 10 / 1963

When did the carer/s start to stay overnight?

Date: for many years now

Is the person who is receiving care getting :

Attendance Allowance? yes ☐ no ☐

Disability Living Allowance, Care component at the middle or higher rate?

yes ☐ no ☒

BCOR

Evidence of your care arrangements

If your overnight care arrangements can be confirmed by Enfield Council's Adult Social Care department you can use the Consent form on this leaflet. This will help the Benefits Service to get the necessary information to support the change to your housing benefit.

Or

You may supply other evidence you may have, for example a medical letter. If so, please state what evidence to support your claim you will be providing:

You May contact my GP and doctors at the hospitals

Dr Warren 1 Nightingale house road

Edmonton London, N9 7DG

Pain Management Dr Das North Middlesex Hospital

Dr Young, teatment for my bladder North Middlesex

Please also see attached letters from hospitals i do have

A lot more but it would take me so long to scan all

i can not sit and do for long so everything takes me time to fill in and do.

Low rate Care
Mobility Rate High
Please also see attached
Letters.

Consent form

This consent form authorises Enfield Council's Adult Social Services to disclose relevant information about my care arrangements to the Benefits Service for the purpose of assessing the Housing Benefit claim.

I understand that I may withdraw my consent to the disclosure of such information at any time by writing to:
The Benefits Service, PO Box 63, Civic Centre, Silver Street, Enfield, EN1 3XW.

Name:

Signed:
(claimant/partner of claimant/appointee/ legal representative - *delete as appropriate*)

*

* If the information required relates to care arrangements for the customer's partner, the partner (or their legal representative) should sign this form.

Date: 22 / 01 / 2015

Please return this form to:

Revenues and Benefits, Enfield Council

PO Box 63, Civic Centre, Silver Street, Enfield, EN1 3XW